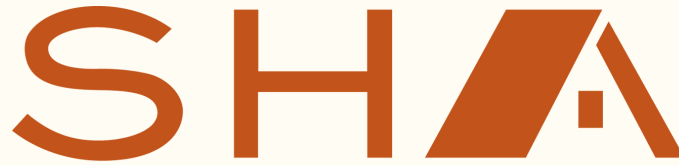


SECURITY AND SAFETY NEWSLETTER



SYRACUSE HOUSING AUTHORITY

Building Neighborhoods. Growing Dreams.

EMERGENCIES

SHA SECURITY DEPARTMENT

DISPATCHERS

OFF DUTY POLICE

SECURITAS

ANONYMOUS REPORTING
OF CRIMINAL ACTIVITY

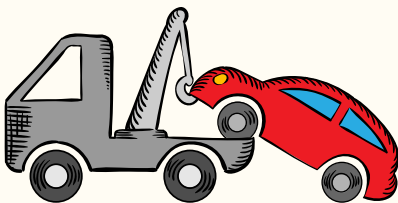
LOCKOUTS

PARKING

STATUS CHECKS

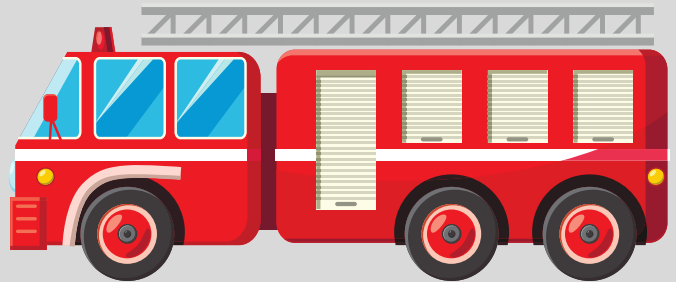
DOOR RECEPTIONISTS

RESIDENT SUPPORT SERVICES



EMERGENCIES

ALL CALLS FOR EMERGENCIES SHOULD BE REFERRED TO THE SYRACUSE POLICE DEPARTMENT OR OTHER APPROPRIATE AGENCY BY CALLING 911.



Contact SHA Security or your property manager to report incidents AFTER you have contacted **911**. Calling SHA after calling **911** allows us to track all incidents and helps us to take the appropriate action.

SHA SECURITY DEPARTMENT

1-315-475-6181 Ext 0

8:00 AM and 12:00 midnight

Dispatchers can assist you with parking issues, lockouts and the other non emergency matters.



SHA SECURITY
THIS IS DEBRA
HOW MAY I
HELP YOU?



SHA SECURITY DEPARTMENT

Off Duty Syracuse Police officers patrol SHA properties.



Please call Security for assistance with non emergency matters such as:

- disputes with your neighbor
- noise complaints
- health or safety violations/ hazards
- parking issues such as unregistered or illegally parked cars
- vandalism
- lockouts
- unauthorized individuals living in a unit or entering the building





Securitas guards
perform property
checks at the elderly
high rise properties.

AOT Almus Oliver Towers

300 Burt Street Syracuse NY 13202
315-470-4470

Leonard Building

828 S West Street Syracuse NY 13202

Toomey Abbot Towers

1207 Almond Street Syracuse NY 13210
315-470-4477

James Geddes - 427 Tully

427 Tully Street Syracuse NY 13204
315-470-4472

James Geddes - 418 Fabius

418 Fabius Street Syracuse NY 13204
315-470-4474

James Geddes - 338 Gifford

338 Gifford Syracuse NY 13204
315-470-4473

James Geddes - 312 Gifford

312 Gifford Street Syracuse NY 13204
315-470-4479

Vinette Towers

947 Pond Street Syracuse NY 13208
315-470-4476

Fahey Court

100 Pastime Dr, Syracuse, NY 13208

Ross Towers

710-712 Lodi Street Syracuse NY 13203
315-470-4475

Eastwood Heights

1025 Sunnycrest Road Syracuse, NY 13206
315-470-4478



**It is very important for
residents to communicate any
non emergency issues that they
are having with their PROPERTY
MANAGER OR SECURITY. DIAL
911 for EMERGENCIES**

ANONYMOUS REPORTING OF CRIMINAL ACTIVITY

Safety of SHA Tenants and Property: It is important that tenants become the “eyes and ears” of their development. A concerned and helpful tenant can anonymously assist the SHA and/or the police in any investigation by providing any information that they are aware of. It may well make the difference and PREVENT another similar situation from occurring.

- **Neighborhood Watch Groups of Syracuse:** Contact your property manager about Neighborhood Watch Groups.
- **Syracuse Police Tip App for your Cell Phone:** You may also download the SPD Tips App on your smart phone to submit anonymous tips from your cell phone.
- **Anonymous Tip Via Text Message:** You may submit an anonymous tip via text message to the Syracuse Police Department, by texting your tip to **847411**.
- **Contact Lease Compliance:** You may report any incidents anonymously to Compliance or you may openly discuss your situation. All calls are confidential. **315-470-4210**



LOCKOUTS

If you are locked out of your home from **8:00 am to 11:00 PM**, call the SHA Security Office.

Security will let you into your apartment at the current standard charge. You must have **picture ID** to verify your identity.



Please note that for your safety, SHA will only allow persons **listed on your lease** into your apartment. SHA does not provide lockout services between the hours of 11 PM to 8 AM.



New locks and/or keys are also available by placing a work order with Maintenance. You will be charged a fee for this service. 315-470-4310



Parking

You must register your vehicle with SHA security and obtain a parking permit. All vehicles without a valid parking permit will be TOWED.

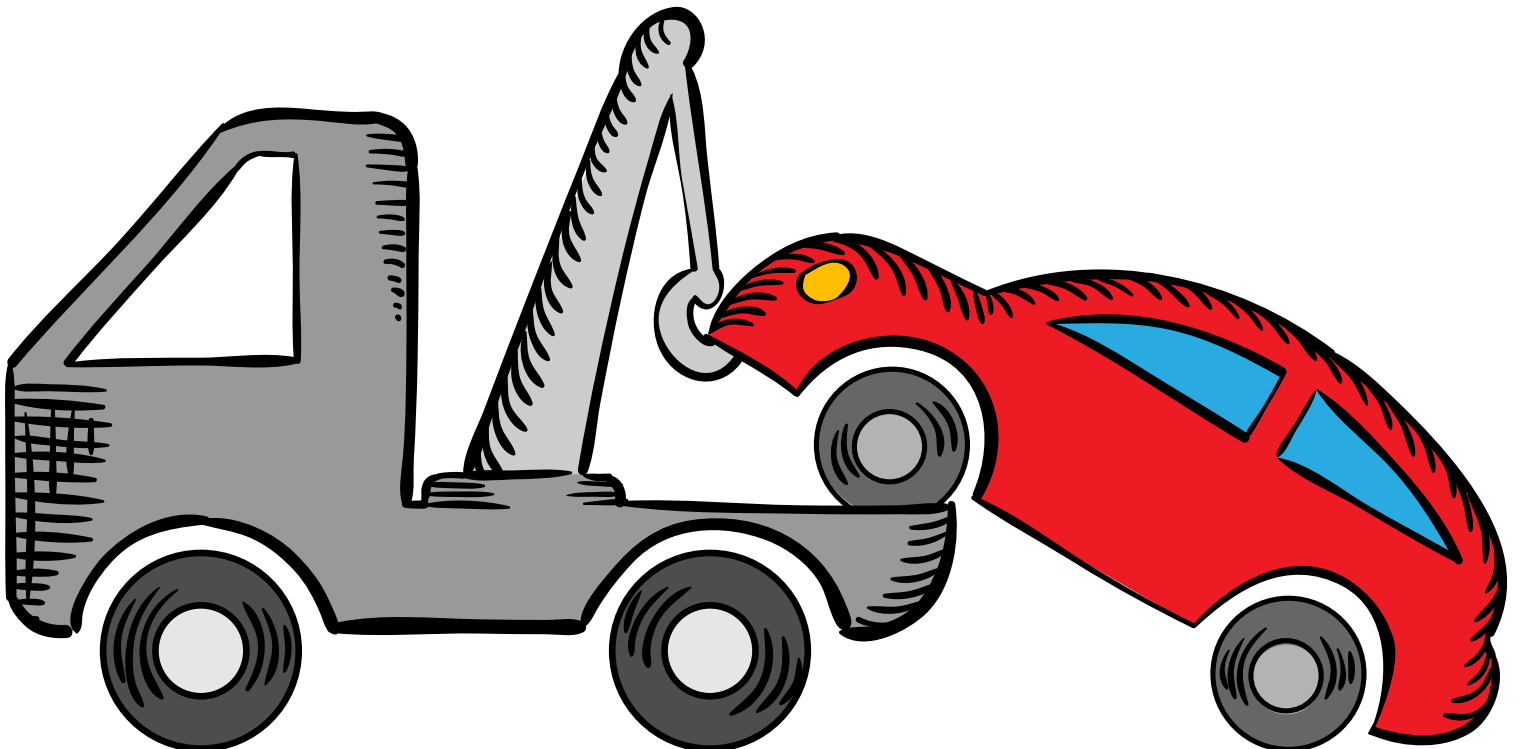
For more information call security or go to
www.syracusehousing.org/parking/

If your vehicle is towed contact:

Fields Towing

339 Riegel Street, Syracuse, NY 13206

315-475-2498, 315-475-9256



STATUS CHECKS

Residents must move their tags from gray to red each morning by 10:00 AM. It is a violation of your lease to not comply.

If you are aware of any dates that you will be away from your unit please notify security at 315-470-4300 and security will not enter your unit during those dates.

By 10:00 AM: Turn Your Door Tab from Gray to **RED**



Door Receptionists

Most of SHA's high rise buildings have a Door Receptionist located near the entry of the apartment building. The Receptionist monitors the flow of traffic coming in and out of your building by signing in all guests, visitors and aides and asking these visitors for a **picture I.D.**

Visitors are not allowed to enter SHA buildings without proper identification. Receptionists are required to telephone the resident to inform them of their visitor.

AOT Almus Oliver Towers
300 Burt Street Syracuse NY 13202
315-470-4470

Toomey Abbot Towers
1207 Almond Street Syracuse NY 13210
315-470-4477

James Geddes - 427 Tully
427 Tully Street Syracuse NY 13204
315-470-4472

James Geddes - 418 Fabius
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315-470-4474

James Geddes - 338 Gifford
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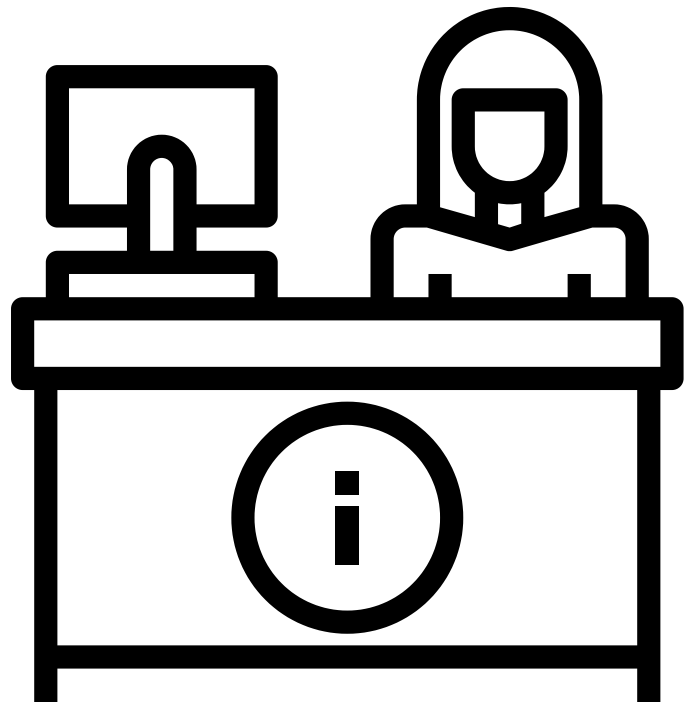
James Geddes - 312 Gifford
312 Gifford Street Syracuse NY 13204
315-470-4479

Vinette Towers
947 Pond Street Syracuse NY 13208
315-470-4476

Fahey Court
100 Pastime Dr, Syracuse, NY 13208

Ross Towers
710-712 Lodi Street Syracuse NY 13203
315-470-4475

Eastwood Heights
1025 Sunnycrest Road Syracuse, NY 13206
315-470-4478





Resident Support Services



DEALING WITH EMERGENCIES

access to information
assistance in obtaining available resources
assistance in obtaining new ID or government records
access to mental health and other services

HEALTH AND WELLNESS

Access to mental health services
Access to health insurance
Finding a doctor or dentist
Managing chronic diseases or health conditions
Nutrition and cooking classes

GOVERNMENT BENEFITS

assistance obtaining benefits
obtaining ID or other records
FINANCIAL LITERACY
Household budgeting
*1st time HOME buyer programs
Credit repair

LEASE COMPLIANCE

Understanding your lease
Housekeeping issues
Counseling or support to maintain successful tenancy
Conflict resolution
Grievance disputes

JOB SKILLS TRAINING

Computer training and access for jobseekers
ESL and High School Equivalency (GED)
College applications and scholarships
Job training programs, skilled trade job training
Finding a job, or a better job

ADULT YOUTH DEVELOPMENT PROGRAMS

Programs, swim lessons and camp scholarships
College scholarships
Computer access for children and youth

COMMUNITY MEETINGS

Participation in tenant organizations.
Resident leadership opportunities
Community organizing around safety and quality of life



SHA CONTACTS

SHA Security
315-475-6181 Ext. 5

Emergency Work Orders /
Maintenance
315-475-6181 Ext. 3

Resident Support Services
/Social Work
315-475-6181 Ext. 4

Toomey Abbot Towers
(315) 428 0187

Central Village, Almus Olver
Towers & McKinney Manor
(315) 478-1671

Ross Towers, Vinette Towers,
Fahey Court & Eastwood
Heights
(315) 422-0408

James Geddes & Benderson
Heights & Scattered Sites
(315) 470-4421

Pioneer Homes
(315) 473-6810

Freedom Commons
(315) 470-0556

Eastwood Homes, Leonard
Buildings & Homes of Syracuse
(315) 433-1262





24-HOUR SUPPORT & INFORMATION LINE

315-468-3260

YOU ARE NOT ALONE!

We are here for you during Covid-19 and beyond.

DO YOU FEEL UNSAFE?

Our counseling, advocacy & shelter services are still available.



24/7 SUPPORT & INFORMATION

call (315) 468-3260 for free & confidential help.



WEB CHAT

Free, confidential & anonymous web chat service. Click the "Chat With Us" button on verahouse.org.

Vera House provides information, help and services for adults & children impacted by:

- **Domestic violence** - physical, verbal, emotional and financial abuse
- **Sexual violence** - sexual assault, rape, incest, sexual harassment
- **Elder abuse** - physical or sexual abuse, neglect, exploitation
- **Technology assisted abuse** - cyber stalking
- **Community violence** - bullying, harassment



Vera House Administrative & Outreach Offices
723 James Street, Syracuse, NY 13203
(315) 425-0818
www.verahouse.org



Victim Assistance Program (VAP)

The Victim Assistance Program (VAP) of the Onondaga County District Attorney's Office provides help to victims and witnesses of crimes. VAP functions to see that victims and witnesses do not suffer unnecessary hardship as a result of a crime. VAP is also designed to help individuals and families deal with the traumas that result from a violent crime.

VAP CAN PROVIDE:

Immediate general and emotional support services to victims and family members of crime victims.
Assistance to victims in filing for NYS Office of Victim Services Compensation when victims have medical, counseling, funeral, loss of support, loss of wages and/or court transportation costs.
Needs assessment with appropriate advocacy, information and referrals.
Information and reminders regarding court dates and other appointments.
Help in initiating the return of confiscated property.
Court accompaniment.
Updates on status of cases to victims.
Collection of information from victims for case files.
Assistance with victim impact and parole hearing statements.

TIPS:

- Call the police at 911: When calling the police state your full name, address, and be sure of the street or location where the crime occurred. Also, state if anyone has been injured. Do not touch anything at the crime scene: If something is spilled, dropped or just scattered about, leave all items untouched. Try to remember details of the crime: Reconstruct in your mind what the condition of the scene was before the crime. Include any strange occurrences that may have preceded the crime.
- Report any suspicious or abnormal activity: If a usual routine in your area has been interrupted or if you notice any activity out of the ordinary, make a note of it and consider calling the police. You may prevent the successful commission of a crime.

IMPORTANT PHONE NUMBERS:

District Attorney's Office
(315) 435-2470

Victim Assistance Program
(315) 435-3916 ext. 4336 or ext. 4425
Syracuse Police Department
(315) 442-5111

Child Abuse Hotline (24 hours)
(315) 422-9701

Adult Protective Services
(315) 435-2815

Vera House (24 hours Domestic and Sexual Abuse Services)
(315) 468-3260

VINE (Victim Information Notification Everyday)
(Inmate and Parole Information)
1-888-846-3469