



Dear Resident,




Syracuse Housing Authority is teamed up with RentPayment to provide you with the convenience and security of paying your rent online. Below is a reminder of the benefits of their services as well as the simple steps to sign up if you haven't already.

**But there are even more benefits!**

When you use RentPayment, you can:

- Pay rent anytime, anywhere
- Get credit (and peace of mind) for your payment instantly
- Use multiple payment options
- Receive FREE credit reporting service: RentPayment will report your payment to TransUnion
- Skip the paper checks... no more looking for stamps or hunting for envelopes
- Stop paying unnecessary fees!

And, signing up is **easy**...

-  Simply **download the app** or visit **RentPayment.com**.
-  Select **New to RentPayment** to set up your account.
-  Add your **preferred payment method** and you're all set!

**Credit Card Payment:** 2.95% of total transaction  
**Debit Card Payment:** \$4.95 per transaction  
**Money Gram:** \$3.50 fee per transaction  
**ACH:** NO FEE  
**Check:** NO FEE  
**Pay by Phone (automated):** NO FEE  
**Pay by Phone (live operator):** Determined by vendor

Plus, you can securely pay from **anywhere**:



Your Rent. Your Way. **Sign up for RentPayment today.**

Sincerely,  
Syracuse Housing Authority and RentPayment

Have a question or need help setting up your account?  
Contact SHA Resident Support Services (315) 470-4375, your Property Manager  
or RentPayment at [customerservice@rentpayment.com](mailto:customerservice@rentpayment.com)

